

The Police Inspectorate of Kosovo is an institution responsible for ensuring the **accountability and professionalism of the Kosovo Police**. The successful exercise of these powers by the PIK will contribute to accountable, transparent, and law-abiding police services in accordance with the legal framework and other required standards.

This brochure was prepared by NGO ACDC within the framework of a UNMIK-funded project aimed at raising awareness on the rights of residents in the context of procedures and regulations in accessing and redressing mechanisms available through the Police Inspectorate of Kosovo (PIK). The content expressed in this brochure is the sole responsibility of NGO ACDC and does not necessarily reflect the views of UNMIK.



Advocacy Center
for **Democratic Culture**



THE ROLE AND MISSION OF THE POLICE INSPECTORATE OF KOSOVO (PIK)

Function:

The main functions of the Police Inspectorate of Kosovo include the prevention, detection, and documentation of criminal offenses committed by employees within the police force.

Mission:



To provide an accountable, democratic, and transparent police service, in accordance with applicable legal framework and required standards.

Objectives:

To be a leader in executing oversight powers to prevent mismanagement, corruption, and other criminal activities within the Kosovo Police, all with the aim of enhancing trust in law enforcement.

Values:

- ✓ professionalism,
- ✓ objectivity,
- ✓ political impartiality,
- ✓ non-discrimination, and
- ✓ respect for human rights.



One of the strategic objectives of PIK is to provide residents with comprehensive, concise, and concrete services:

How to report:

→ through an online complaint form that residents can fill out and submit via the official website.

www.ipk.rks-gov.net

→ through the toll-free Blue Line at:

 **080003333**  

REPORTING

Complainant details

Data of the police officer

Notes on the incident

Witness notes

Notes on supporting evidence

REPORT